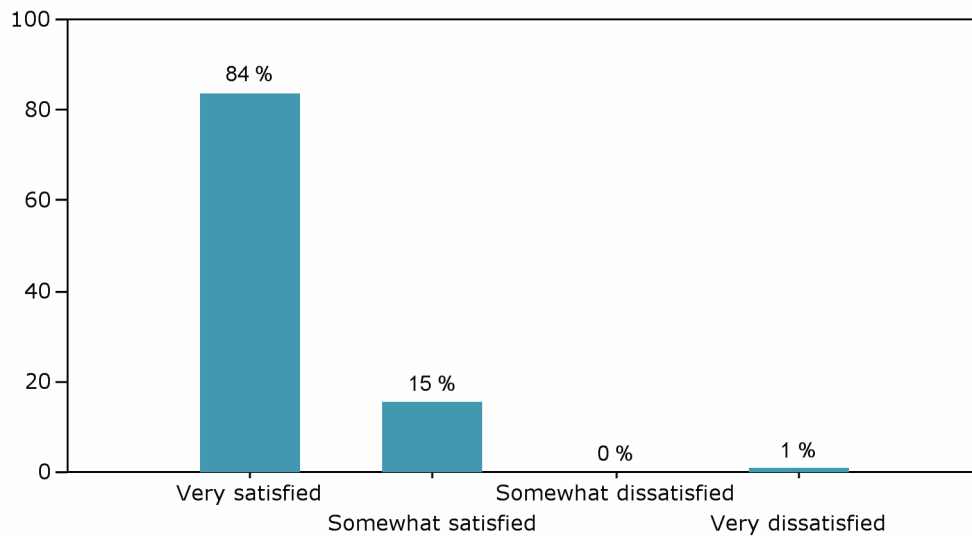




ISV/Software Solutions

Results of the Customer Satisfaction Survey (Q1/2008) (processed by Microsoft and TNS)



Question

We'd like to ask you about your overall satisfaction with JAM Software GmbH. Considering everything you know about this company, its relationship with you and its technology products, services, and/or support would you say you are . . .

| Answer | Percent |
|-----------------------|---------|
| Very satisfied | 84 % |
| Somewhat satisfied | 15 % |
| Somewhat dissatisfied | 0 % |
| Very dissatisfied | 1 % |